ANIMAL SERVICES

# Weatherford Parker County Animal Shelter (WPCAS) Volunteer Team Position Description

Revised: January 24, 2019

## **WPCAS Animal Care Team**

The Weatherford Parker County Animal Shelter (WPCAS) encourages the involvement of volunteers, at all levels of our agency. Volunteers work in partnership with salaried staff to improve the bonds between humans and animals, increase the number of animals with loving homes, keep the community safe, and offer a municipal service of excellence. Our volunteer family is part of what makes our shelter GREAT!

### **Team Impact**

Providing enrichment to our animals increases their adoptability in the shelter, whether it is by providing toys, socialization, cuddling or a walk. We want to provide the best stay we can for each animal in our care.

### **Key Responsibilities & Roles**

Volunteers may choose to work with cats, dogs, or both

- Provide enrichment for animals who are preparing, or are ready, for adoption (cuddling kitties, walking dogs, or supervising playgroups and other outdoor fun)
- Guide the public in viewing and selecting appropriate pets for adoption (either at the shelter or assisting at offsite adoption events)
- Groom animals, as needed (if interested)
- Transport animals to offsite adoption events or to qualified Animal Welfare Organizations (AWO)

In addition, some members of this team act as Team Leader(s) who update volunteers on changes and help their team coordinate schedules, locate resources, and solve problems.

#### Location

This team works primarily in our kennels and outside on our grounds, but may include some travel in the local area (If they are interested and able)

403 Hickory Lane, Weatherford, TX 76086

## **Time Commitment & Length of Appointment**

Volunteers serve half-day shifts
Sundays and Mondays - 9am to 12pm and 12pm - 3pm
Tuesdays/Thursdays and Saturdays - 9am to 12:30pm and 12:30pm to 4pm
Wednesdays and Fridays - 9am to 12pm, 12pm to 3pm, and 3pm to 6pm

The minimum time commitment is 4 hours per month. Because it takes time to learn all that happens at WPCAS, we ask volunteers to commit to at least 6 months of service, or one semester for students.

#### **Skills & Qualifications**

All you need is a love for animals and an interest in learning proper animal handling.

- Commitment to helping animals form and keep healthy human bonds
- Willingness to learn and follow kennel health and safety rules
- Dedicated to providing caring, professional-level customer service



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- Pass background check and complete orientation training
- Contribute to a positive and productive working environment

## **Training and Support**

Our **New Volunteer Orientation Training** includes both short online video lessons and an in-person workshop to prepare to prepare new volunteers for service. We also take all new volunteers on **a tour of our grounds**. To help them get comfortable with their tasks, each new volunteer is matched with a mentor to **shadow during their first shift**.

All volunteers must complete all training and a shadowing shift before they are officially appointed. During this shift, they will also learn how to check in and out using our database. Once appointed, they will receive an official WPCAS volunteer-shirt to wear during service.

For the most part, most volunteers work independently with their team. Also, during any given shift, volunteers will have a staff point person they can connect with if they have questions or concerns. We also offer monthly updates and refresher training throughout the year. We offer new leadership opportunities after the first 6 months.

#### **Benefits for Volunteers**

Volunteering with WPCAS is designed to be a fun and rewarding experience. Many volunteers are surprised to find they get as much as they give.

Here are just a few of the many benefits:

Have a positive impact on the health and wellbeing of animals in need
Feel good about giving back to the community
Meet like-minded people who want to make a real difference
Learn more about how to properly care for and handle animals
Stay up-to-date on the many changes that happen in the animal welfare field
Grow and hone your customer service skills
Meet requirements for student community service hours
 Reduce stress by working directly with animals in a fun environment

## How to Join - It's as Easy as 1-2-3!

- 1) Visit the WPCAs web site and click on the Volunteer tab to apply.
- 2) Create a log in and complete the application.
- 3) Sign the authorization form & mail in payment (\$5) for the background check.

Volunteers will hear within 14 days if they've been cleared to sign up for an in-person training date.

## **Contact Us With Any Questions**

Ashley Woolnough, Animal Services Manager

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Website: <a href="https://www.weatherfordtx.gov/animals">www.weatherfordtx.gov/animals</a>